



416 N 31st Ave
Yakima, WA 98902

October 7, 2022

City of Yakima Council Members
C/O City Manager's Office
129 N Second Street
Yakima, WA 98901

Dear City Council Members,

I am so very thankful for the replacement of the furnace system in our house. My husband's decline in health made it impossible for him to do the repairs, and after the old boiler system was removed it became evident that it was indeed beyond repair. I received prompt response to my application, and the arrangements were quickly in place for the system to be replaced with a new forced air system.

The company which did the repairs sent excellent workmen to do the job. They were efficient and respectful of our property and our situation as my husband needed more and more care and could not participate well in any decisions needed. I was very favorably impressed with the work that was done and the courtesy the men offered while they did what was needful.

We had felt much like we were caught between a rock and a hard place, until I contacted the OND office. We were so relieved that the furnace situation was resolved before the colder weather began. And I am even more thankful that the new furnace was installed as my husband died just this last weekend. All I can say is thank you, thank you and well done, well done.

With deep appreciation,

A handwritten signature in cursive script that reads "Kathleen Huseby".

Kathleen Huseby