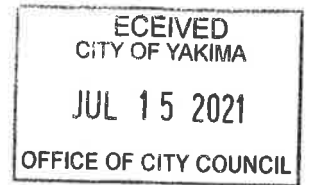


Brian Prestwich  
8301 Tieton Drive #6  
Yakima WA 98908  
509 388 8307



Mr A M Mathews  
Neighborhood Development Services  
1125 8<sup>th</sup> Street  
Yakima , WA 98901

cc. City of Yakima Council Members  
C/O City Managers Office

Sir I am writing this to thank you and your team for the way you dealt with my request for help with the heating and cooling problems I was having with my home, the speedy way you put into action the plan to remedy my problems was nothing short of fantastic and has made my day to day living so much better I no longer have to put up with excessive heat or cold or the worries of electricity bills beyond my budget, I would also like to thank your team for putting me at ease when I called to your offices as I found it extremely hard to ask for help ,they were so kind and helpful .

Yours Sincerely

A handwritten signature in cursive script, appearing to read "B Prestwich".