Exhibit B
Statement of Work
(Project Workplan)

[Customer Name]

and

Journal Technologies, Inc.

JTI Project Phases and Plan

eProsecutor and eDefender are installed as a functional configuration of Folder Views, Add and Update forms, selected workflows, and Searches. We will work with designated Client project managers, business analysts, subject matter experts, and IT staff to configure eProsecutor and eDefender. The availability of the Client personnel will be a critical factor in timely meeting the project goals herein.

Project Phases and Plan

We will work together under these general phases to implement the system.

A. Project Planning and Initiation

During this phase, the project schedule will be solidified, JTI/Client personnel (including staff that will be a part of the Client Help Desk) will be assigned tasks. For on-prem installations, the Client IT department will setup necessary instances of the system for purposes of Configuration, Conversion, Testing and Production etc. Initiating and other documents and tools will be provided, and the foundation for communication and requirements gathering will be established.

B. Case Structure

The purpose of this phase is to ensure that the Client can capture all of the case data required in the system.

- JTI will install the system and demonstrate the system to the Client.
- Client and JTI will identify the adequate number of sample cases to enter in the system to identify missing data elements.
- Client will enter the cases in the system, identify missing data elements, and report back in a requirements document.
- JTI will update the system to capture the missing elements per the requirements document.
- Client will verify and report any instances where the system does not meet the requirements specified in the requirements document within 15 workdays. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the Client will test again.

C. Financial Structure (if applicable)

In this phase, the Client's fines and fees are set-up to distribute according to statute, and for the Client to test to verify that all fines and fees are distributing correctly.

- Statute Table
    - JTI will train Client personnel on statute management.
    - JTI will provide statute table spreadsheet to Client personnel.
    - Client will complete statute table spreadsheet.
    - JTI review statute table spreadsheet with Client, and Client will update as needed.
    - JTI will replace the baseline system statutes with the Client's statutes.
    - Client will thereafter maintain its statute table.

- Financials
  - JTI will discuss fines and fees distribution configuration and the disposition widget with Client to obtain an understanding of the requirements.
  - Client will provide chart of accounts and written breakdown of assessments.
  - JTI will document the proposed configuration of financials and receive approval from the Client before configuration.
  - JTI will load statutes, chart of accounts, and distributions.
  - JTI will configure assessments and update statutes based on assessments.
  - Client will test all financial configuration and report back any issues where the configuration does not match the requirements within 15 workdays. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
  - JIT will fix any issues and the Client will test again.

C) Data Conversion

For each database there will be a maximum of three full conversion iterations plus the Go Live iteration.

<u>Source System Information</u>

The Client will either extract the data from the legacy database and load the data in an interim database structure, that JTI will provide to the Client or to understand the legacy system and its data structure, the Client will provide a legacy system data description document, which will include:

- Technical environment (operating system and database platform)
- Database type (relational or hierarchical)
- Data elements
- Data formats and standards
- Data volume
- Images
- Vendor or other relevant contact information
- Data dictionaries (ER Diagrams)
- Screen/Field Mapping specification. Each screen of the legacy system will be listed and each data element on the screen will be mapped to the corresponding field in the legacy database.

<u>Data Mapping</u>

- Client, with JTI assistance, will map the data to the target system data elements.
- Client, with JTI assistance, will map the documents
- Client, with JTI assistance, will determine the logic for financials

<u>Data Conversion Development</u>

- JTI will develop data conversion logic
- JTI will convert data
- JTI will complete initial conversion testing

<u>Data Conversion Test</u>

- JTI and Client will identify a sample set of Cases for which data conversion will be tested. This sample set of cases will not change during the data conversion process.

- After each conversion, Client will test conversion and within 15 workdays report issues that are not in compliance with the mapping specification and requirements. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the Client will test again.
- If financial conversion is performed, then the Client will verify that remaining balances on invoices are distributed correctly

D) Interfaces

- For each interface, Client will provide Interface Specification Document. The document will include all information necessary to develop the interface, including:
    - File layouts, sample files to be used in testing, existing specification documents, and will assist JTI with the data element mappings between the two systems.
    - Other requirements such as filtering, throttling, queuing, transaction record retention period, and resending/republishing of messages.
    - Frequency/trigger information, specification of data transport mechanism requirements, port and firewall rules, and secure networking requirements.
    - Monitoring and reporting requirements, identification of exception types and processing of transactions, and bandwidth requirements based on expected transaction volumes.
- JTI will develop the interface to the requirements in the Interface Specification Document.
- Client will test the interface and report issues where the interface does match the requirements specified in the Interface Specification Document within 15 workdays. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the client will test again.
- There will be a maximum of 3 iterations of testing

E) Document Templates

- Client will provide list of document templates, including samples and specifications.
- Client and JTI will configure the document templates.
- Client will test configuration meets the requirements and report issues where the configuration does not meet the requirements within 15 workdays. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- Client and JTI will fix any issues and the Client will test again.
- There will be a maximum of 3 iterations for testing.

G) Workflow Processes

- Client will document configuration requirements with JTI's assistance.
- JTI and Client will identify changes and will finalize the new workflows.
- JTI will configure the new workflows in the system.
- Client will test if the configuration meets the requirements and report issues where the configuration does not meet the requirements within 15 workdays. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the Client will test again.
- There will be a maximum of 3 iterations for testing.

H) Searches and Reports

- Client will provide a list of searches and reports, including samples, specifications and distrinutions.
- JTI and Client will determine the searches and reports needed in the future system.
- Client will document the search/report requirements with JTI's assistance.
- Client and JTI will configure the searches and reports.
- Client will test configured search/reports within 15 workdays and report any issues. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix the issues and the Client will test again.
- There will be a maximum of 3 iterations for testing.

I) Public Portal

- JTI will demonstrate the functionality to the Client's IT staff for evaluation.
- Client will provide JTI a set of written use cases that they want the Portal to support.
- JTI and Client will determine the use cases to be implemented in the portal.
- JTI will implement the necessary Portal configuration to support the use cases.
- Once JTI completes the initial configuration, Client will begin acceptance testing against the functionality defined in the use cases.
- Client will report issues where the configuration does not match the specification within 15 workdays to JTI and the appropriate configuration changes will be made. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the client will test again.
- There will be a maximum of 3 iterations for testing.

J) Full system testing

- Client and JTI will develop a testing plan.
- Client will conduct full system testing per the testing plan report issues where the configuration does not match the specification within 15 workdays to JTI and appropriate configuration changes will be made. If no issues are reported within 15 days, then the system configuration will be deemed to be accepted.
- JTI will fix any issues and the client will test again.
- There will be a maximum of 3 iterations for testing.

K) Cutover Plan, Implementation Training and Deployment

- Client and JTI will determine the deployment plan and schedule.
- Client, with JTI's assistance, will develop a training plan.
- Client will deliver end user training.
- JTI will create a deployment plan with Client's assistance.
- Prior to the go-live Client will sign a formal acceptance that the system configurations fulfill its requirements and will pay fees outlined in the Professional Services Agreement and License, Maintenance and Support Agreement.
- Final conversion and deployment will bring the system live in the production environment