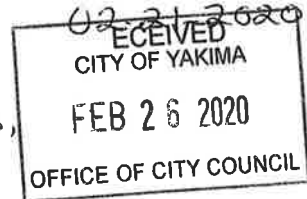


Dear Mr. Archie Matthews,
The City of Yakima Council members,
To Whom it may Concern,



My name is Cheryl. I am writing to you on behalf of my mother Sharon Schonewill.

She is 82 yrs. old.

Recently her toilet overflowed twice, and the hot water tank broke, which flooded her bathroom floor.

She is on Social Security fixed income and had no way to do the repairs. I made some calls, I was told of this program. She qualified. We spoke with Orvall. He quickly sent out Travis, who was extremely helpful and kind.

The carpet was pulled out, which revealed a lot of mold. My mom could have gotten very sick from that.

He sprayed to kill the mold. Replaced the flooring, put in a new toilet with grab bars, to help her on + off the toilet.

He also put grab bars in the shower to help her not to fall.

She has had some falls in the past, and all these safety features are helping her a lot.

We are so thankful to all of you for this program. It has been a real blessing.

Thank you for these programs to help seniors. They are so needed.

Since we will all be older someday, these kind of programs are so important to help those who cannot do it for themselves.

I wish it could be extended to other areas so more people could get help.

Thank you for your time.

Sincerely,
Cheryl Gutierrez
509-949-0526