

**To:** Mayor and City Council

Cynthia Martinez, Interim City Manager

**From:** Steve Groom, Finance Department

Kathy Miles, Financial Services

Date: November 5, 2019

**Subject:** Accounts Receivable Status Report - 3rd Quarter 2019

This report presents the status of receivables that are billed centrally by the Finance Department and now includes enterprise fund Utility Billing revenues - Water, Wastewater, Refuse and Irrigation - as of September 30, 2019.

The purpose of this report is to provide transparency and accountability to confirm budgeted revenues were billed and are being followed up responsibly to assure collection.

## Summary

- Total Utility Billing revenue for the month was \$12,065,750.
- Total Utility Billing accounts ending balance increased by \$392,913 or 8.0% from prior quarter, partially due to seasonal usage.
- Total General Billing accounts ending balance increased by \$293,228 or 31.7% from prior quarter.
- Accounts in collection total \$167,065, or 13.7% of total ending balance.
- Total LID accounts ending balance decreased by \$4,317 or 5.1% from prior quarter.
- The collections process is managed continuously and reviewed monthly
- Past due accounts are placed monthly with the city's collection agency

## **Collection Processes**

Collection requirements vary between types of billing. For example, the City uses a collection agency to collect significantly past due accounts in categories such as traffic, miscellaneous, and parks, whereas unpaid sewer contracts become a lien against the real property. Collection activity of delinquent LID accounts are coordinated with the City's legal department. Collection of Utility Billing accounts involves communication with customers, following up with reminders and potentially cutting off service for non-payment. Payments can be made through automatic debit, on-line, drop-box or in person at City Hall.

Accounts are sent to the City's collection agency when the balance is more than 90 days past due. After collection efforts are exhausted, uncollectible accounts are reported annually to the City Council for write-off approval.

## Downtown Yakima Business Improvement District - Annually/Quarterly (DYBID)

DYBID funds provide downtown services including cleaning, maintenance, landscaping, safety and business development activities. There are two types of billings, quarterly to all property/ business owners and annual billings to all individual businesses:

Annual Charges - The \$16,387 in the collection column is for 87 accounts. Quarterly Charges - The \$9,093 in the collection column is for 20 accounts.

#### **Fire Inspections**

The Fire Department is currently doing about 500 inspections and compliance re-inspections per month; there are currently 382 accounts in collection for a total of \$57,189.

# Front Street Business Improvement Assessment (FSBI)

Originally created in 2006, this program was created for the purpose of assisting trade, economic viability and livability within the FSBI area. A total of 13 accounts are in collection, totaling \$3,303.

## Fruitvale Canal Billing

A separate irrigation fee for customers connected directly to the Fruitvale Canal, which is not owned by the City. The City buys water through shares to serve City customers. There are 50 accounts billed annually. A total of 8 accounts are in collection, totaling \$275.

## Miscellaneous Billing

Recurring billings in this category include transit bus passes for non-governmental entities, refuse charges, rents and retiree premiums for health benefits. A total of 30 accounts are in collection, totaling \$11,445, primarily for Police event services and refuse bin charges.

#### Intergovernmental

This category includes billings to other governmental agencies, including state agencies, counties, cities, school districts, and local police and fire departments. Generally considered collectible, balances are normally only a result of the timing of payments.

#### Traffic Engineering / Engineering Billing

This account is generally for sidewalk safety repairs, and currently has nothing in collection.

#### Parks and Recreation Billing

This account includes billings for pool and field rentals, along with other program charges. A total of 9 accounts are in collection totaling \$4,136.

#### Airport

The majority of the \$2,998 the collection column is for two vendors. Most of these charges are for a delinquent lease, which is still incurring charges. The City continues to seek resolution. The \$2,615 in the legal column pertains to a land lease that the cities Legal department is looking into.

#### The Water/Wastewater Invoices and Connections

A total of 22 accounts are in collection, totaling \$46,519, mainly for Wastewater pretreatment and strong water fees, Water permits and Water and Wastewater equipment.

#### **Gambling Tax**

The power to impose a Gambling Tax was adopted by ordinance in the City of Yakima in 1974. The largest part of these taxes come from card games, with Punch boards, pull tabs and amusement games making up for the rest.

This quarter the City received \$252,903 in gambling tax revenue, added to the first two quarters, this represents 73.6% of the budgeted amount for the year (\$1,050,690), currently a decrease of 1.4% for the year.

#### **Gambling Tax Delinquencies**

Exhibit II details the status of delinquent gambling tax accounts. The beginning and ending balances are primarily comprised of two delinquent accounts. One, totaling \$15,719, has been sent to collection and the second, totaling \$2,905, is making payments, coordinating with the City's Legal Department. The City informs the Gambling Commission of the status of these accounts and keeps them informed of any changes to further any collection efforts. According to RCW 9.46.070, the Gambling Commission has the authority to revoke or suspend a gambling licenses for violation of any provisions of the rules and regulations adopted in the code.

## LID ASSESSMENT DETAIL

**Exhibit III** 

#### **Local Improvement District (LID)**

LID assessments are generally for improvements made to a parcel related to the Wastewater system. There are currently six LIDs that the City is collecting assessments on, improvements all done previous to 2009. Delinquent amounts are unpaid installments for prior years plus interest. At of the end of the quarter, the delinquent principal balance is \$56,189. When accumulated interest (\$35,562) and penalties (\$45,608) are added, the total amount past due is \$137,359. The City's Legal Department is involved with collection efforts.

	Quarterly Activity						Status										
	Е	Beginning			P	ayments/	•	Ending	(	Current to		Over		Over			
Enterprise Receivables		Balance		Billed	V	Vrite-offs		Balance		90 Days		90 Days	1	120 Days	(	Collection	Legal
Wastewater	\$	2,300,541	\$	5,590,868	\$	5,342,593	\$	2,548,816	\$	1,259,974	\$	37,220	\$	1,251,622	\$	<b>—</b> \$	
Water		1,141,898		3,516,167		3,411,289		1,246,775		774,287		8,943		463,545		_	_
Refuse		972,114		2,080,239		2,113,542		938,812		394,012		19,708		525,091		_	_
Irrigation		477,625		878,476		805,413		550,688		292,508		11,998		246,182		_	_
Total Enterprise Receivables	\$	4,892,178	\$	12,065,750	\$	11,672,837	\$	5,285,091	\$	2,720,781	\$	77,869	\$	2,486,440	\$	— \$	_
Central Billing Receivables																	
Downtown Yak Bus Impr Dist																	
Annual (DYBIDA)	\$	22,487	\$	_	\$	300	\$	22,187	\$	_	\$	_	\$	5,800	\$	16,387 \$	_
Quarterly (DYBID)		28,339		34,647		31,260		31,726		4,359		_		18,274		9,093	_
Fire Inspections		109,488		63,701		56,228		116,961		31,747		3,200		24,825		57,189	_
Front Street Business Impr (FSBI)		4,405		1,084		700		4,788		434		_		1,051		3,303	_
Fruitvale Canal Billing (FC)		385		_		25		360		_		_		85		275	_
Miscellaneous		24,248		31,059		30,814		24,493		6,185		_		6,863		11,445	_
Intergovernmental		490,470		689,323		650,378		529,415		480,415		6,515		42,485		_	_
Traffic Eng./ Engineering		1,520		150		150		1,520		150		50		1,320		_	_
Parks & Recreation (WEED)		9,314		292		3,306		6,299		292		_		1,871		4,136	_
Airport		49,122		193,417		179,899		62,640		44,320		5,933		6,775		2,998	2,615
Gambling		19,774		_		1,150		18,624		_		_		_		15,719	2,905
Water/WW Invoice & Connections																	
City of Yakima		166,218		576,931		469,178		273,971		203,865		_		23,587		46,519	_
Terrace Heights/Union Gap		_		367,452		241,438		126,014		126,014		_		_		_	_
Total Central Billing Receivables	\$	925,770	\$	1,958,056	\$	1,664,826	\$	1,218,998	\$	897,781	\$	15,698	\$	132,936	\$	167,064 \$	5,520

	Original	Beginning	Qu	arterly Activ	rity	Ending		Delinquent	
	Principal	Principal			Total	Principal		Interest &	Total
Installment Receivables	Balance	Balance	Principal	Interest	Payments	Balance	Principal	Penalties	Past Due
LID Assessments	\$ 1,773,787	\$ 84,918	\$ 4,317	\$ —	\$ 4,317	\$ 80,601	\$ 56,189	\$ 81,170	\$ 137,359

	1st Quarter			
Account(s) sent to Collection:	Balance			
Michael's Tavern (1st - 4th Qtr 13)	\$	11,938		
Michael's Tavern (1st - 2nd Qtr 14)		3,781		
		15,719		
Account(s) with payment arrangements set up by Legal: Brews & Cues (1st - 4th Otr 14)		2,905		
Total	\$	18,624		

# LID ASSESSMENT DETAIL

**Exhibit III** 

		2nd	Quarter Activ	rity	Delinquent					
	# of	Beginning		Ending				Total		
LID # - Description	Accts	Balance	<b>Payments</b>	Balance	Principal	Interest	Penalties	Past Due		
1052 - Willow Area Water Main	1	\$ 286	— :	\$ 286	\$ 285	\$ 362	\$ 489	\$ 1,136		
1057 - N. 84th Avenue & Hawthorne Drive Sewer	3	18,131	_	18,131	18,131	17,955	24,759	60,845		
1058 - N. 95th Avenue, 94th Place, W. Yakima Avenue Sewer	1	4,121	_	4,121	4,121	3,967	5,304	13,392		
1060 - N. 85th Avenue & Kail Drive Sewer	4	6,481	_	6,481	1,296	136	_	1,432		
1061 - Simpson Lane Sewer	38	55,900	4,317	51,583	32,356	13,142	15,056	60,554		
Total	47	\$ 84,919	\$ 4,317	\$ 80,602	\$ 56,189	\$ 35,562	\$ 45,608	\$ 137,359		