



July 23, 2019

Mr. Archie M. Matthews, OND Manager  
Neighborhood Development Services  
112 S 8<sup>th</sup> Street  
Yakima, WA 98901

City of Yakima Council Members  
C/O City Manager's Office  
129 N Second Street  
Yakima, WA 98901

This letter is to let you all know how much I am appreciating the ramp that was installed at my residence last month by the staff from the Office of Neighborhood Development Services. I was planning to have right hip surgery a week or so later which would create a fall risk if I had to use the steps up and down from my front and back porches. The ramp has been a blessing to me. It provides safe access to and from my home and helps me to be more self-sufficient.

The office staff was kind and very helpful in processing the paperwork that I submitted and answering all my questions. The installers were pleasant and professional in putting the ramp in place. Thank you so much for providing this program for me and for many others.

Sincerely,

Sandra J. Collins

55 W. Washington Ave, Unit 57  
Yakima, WA 98903

Phone: 541.981.1061